

TOMASZ GÓRSKI



PROFILE

Dedicated and analytical **Deployment & Support Engineer** with hands-on experience in deploying, supporting and maintaining complex IT systems. Strong problem-solving skills, effective communication and a solid understanding of network protocols, programming languages, and security practices.

CONTACT DETAILS

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Bukowno, małopolskie 32-332,
Poland

PERSONAL INFORMATION

Year of birth: **1999**

Citizenship: **Poland**

Languages: **Polish** (native),
English (Intermediate)

SKILLS

- Python, C/C++, MySQL, SQL
- Docker, Kubernetes
- Windows and Linux servers administration
- Networks design and optimization
- CCTV monitoring systems
- 1st and 2nd line technical support
- Web solutions for small business

IT EXPERIENCE

DEPLOYMENT & SUPPORT ENGINEER at *Novomatic Technologies Poland*.
2023.01–present

◊ Deployment, support, and maintenance of IT systems (gaming, accounting and BI purposes), ensuring high availability and performance.

ICT TECHNICIAN (TRAINING) at *Epicup.pl (Nowy Sącz, małopolskie)*.
2018.01–2018.02, 2017.07–2017.09

◊ Provided ICT support, worked on web development projects, and maintained IT systems.

OTHER EXPERIENCE

STAGEHAND at *BWS Event Support (Kraków, małopolskie)*.
2022.05–2023.01

◊ Assisted in setting up and dismantling stages for various events, ensuring smooth operations.

REMOTE SECURITY GUARD OPERATOR at *Seris Konsalnet (Kraków, małopolskie)*.
2020.05–2020.10

◊ Monitored security systems and responded to incidents in real-time.

CUSTOMER SERVICE ASSISTANT at *World Duty Free Group (Stansted Airport)*.
2019.05–2019.07

◊ Provided excellent customer service, assisting passengers with their purchases.

EDUCATION

BACHELOR OF COMPUTER SCIENCE. *Uniwersytet Komisji Edukacji Narodowej w Krakowie*.
2020–2024

◊ Focus on advanced topics in computer science, including programming, networks and servers administration.

BACHELOR OF CYBERSECURITY (INTERRUPTED). *Akademia Górniczo-Hutnicza im. Stanisława Staszica w Krakowie*.
2019–2020

◊ introduction to the cybersecurity issues, practices, and the technologies used.

TECHNICAL SCHOOL (ICT - TELEINFORMATYK). *ZSEM Nowy Sącz*.
2015–2019

◊ Specialized in ICT, focusing on telecommunication and network technologies.

CERTIFICATIONS AND AWARDS

FINALIST OF THE 21ST "EUROELEKTRA" (ICT SECTION). **2019.04**

◊ Recognized for excellence in ICT.

FINALIST OF THE 20TH "EUROELEKTRA" (ICT SECTION). **2018.04**

◊ Achieved finalist status in the ICT competition.

ICT QUALIFICATION AT EUROPEAN QUALIFICATIONS FRAMEWORK LEVEL 5 - EQF 5.

WINDOWS SERVER 2012 - ADVANCED SYSTEM ADMINISTRATION.

INSTALLATION AND CONFIGURATION OF TELEPHONE EXCHANGES.

DOCKER MASTERS AND KUBERNETES MASTERS BY SYSDOGS.